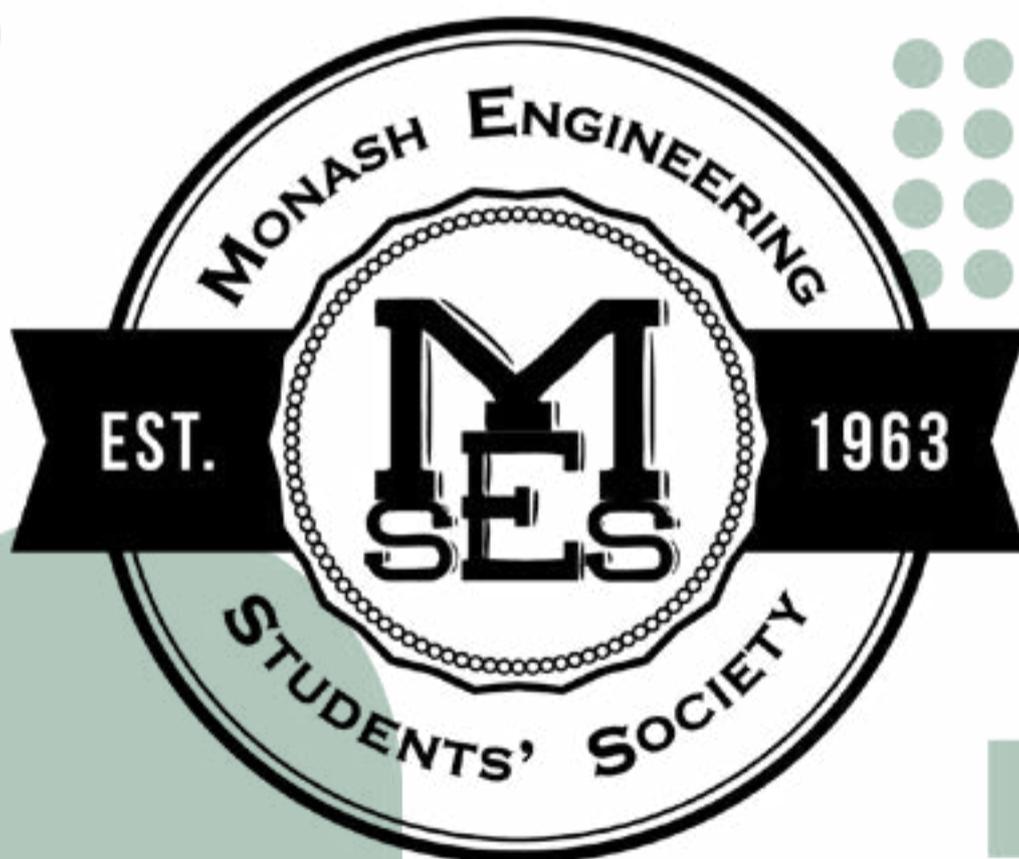


Education Guide - Booklet 5

# SUPPORT SERVICES

Advice and support services for  
international students and disabled  
students



# INTERNATIONAL STUDENTS

International borders have finally reopened, and we welcome back international students on campus! I know how you must have felt, both excited but also anxious about moving to a new country. Here are some top tips/advice for you international students to help you cope in university life:

- Don't be afraid to talk in breakout rooms because you think your English is bad, it is unlikely that anyone cares about your grammar as long as they can understand you!
  - » If you're looking for ways to improve your English skills, English Connect is a good place to learn! Click [here](#) for more information.
- Make use of all the support services Monash offers and don't be shy to talk to the staff! If you ever come across any issues or challenges, contact Monash Connect by phone at +61 399 026 011 or visit them in the campus center. They will definitely try their best to help you.
  - » International Student Engagement (ISE) is another team, part of Monash Connect, that counsels and helps international students in a range of different issues (excluding administration) that include financial challenges, studies, personal challenges, or rental issues. Reach out to the team by sending an email to [iss@monash.edu](mailto:iss@monash.edu) or by phone at +61 399 056 267
  - » Rental rights and accommodation help: if you need help or advice on getting accommodation or if you have issues with the landlord & you need advocacy, you can contact the MRS team by email: [mrs.offcampus@monash.edu](mailto:mrs.offcampus@monash.edu).

- » [Career connect](#) also provides you with a lot of resources to equip you in the world of work from workshops to make your profile standout, building your skills and even provision of jobs both locally & overseas.
- Work: Whilst it is not so hard to get a part-time job in Melbourne, it is important to know that you are entitled to many rights and protections at the workplace so that you won't be exploited. Australia has the highest minimum wage in the world (currently \$20.33 per hour!) so make sure you do not get paid under that amount.
- Finally, If you ever feel lost, remember that it is perfectly normal to feel so. Uni life is meant to be a transformative experience, especially for international students who leave so many things behind to move to a new country - let yourself to be transformed!

— *Jesslyn Soegiharto, MUISS Education Officer*



# DISABLED STUDENTS

MSA D&C is your group of student representatives who can raise issues you have in regard to the university/your studies. We provide student advocacy, solidarity and a safe space for you. There is a D&C lounge located in the Campus Centre where students of the D&C Collective are welcome to rest, study, or just escape from the hustle and bustle of uni life. Other than this, we aim to hold events and activities to educate students and staff on disabilities and issues people with those disabilities might experience. We are here to make your experience at uni as accessible and comfortable as you need it to be as a disabled person and/or as a carer.

Note: you don't have to have an official diagnosis or be registered with Disability Support Services to be part of D&C.

We're a group of students who are:

- Disabled
- Neurodivergent (eg. Autistic, ADHD)
- Invisibly disabled (we don't all use mobility aids!)
- Chronically ill
- Mentally ill
- Carers (helps a disabled person with the activities of daily living)



Carers are people who help disabled people with activities such as dressing, lifting, showering, toileting, feeding, or providing other support with everyday tasks. People that study health related fields are valuable allies but are not carers for that reason alone (according to the Carer Recognition Act 2010). But there are disabled people and student carers studying in those fields as well!

If you want to connect with other students, join the [MSA D&C Collective Facebook group](#).

